

Restorative Chat

To the person(s) who caused harm: We're here to talk about....

Can you tell us what happened?
What were you thinking? what was in your head/in your mind?
Was it the right thing/wrong thing to do?
Who has been affected/upset/harmed by your actions?
In what ways?
How has this affected you?

To the person(s) harmed:

What did you think when it happened?
What have you thought about since?
How has it affected/upset/hurt/harmed you?
What has been the worst thing?
What is needed to make it right/to make you feel better?

To the person who caused harm:

Is that fair? Can you do that? What else do you need to do to make things better? How can you fix this?

To the person harmed:

Is that okay/do you agree?
Is that fair?

To both:

How can we make sure this doesn't happen again?
Is there anything I can do to help?
Is there anything else you would like to say?

Formally record agreement/congratulate them for working it out. Arrange time to follow-up/meet again to see how things are going.

Restorative Chat

Individual Conference

1. we need to talk about
2., what were you feeling or thinking or about when you ?
3. What made you decide to do that?
4. What have you thought about since ?
5. When you, who was affected by your behaviour?
6. In what ways?
7. How has this affected you?
8. What do you need to do to fix things?
9. What can I do to help you?